



QUALITY MANAGEMENT SYSTEM

QUALITY MANUAL

SECTION 3

COMPANY POLICY

PAGE: 1 of 1

“Welding Industries of Australia is engaged in the business of selling and distributing welding products to a diverse range of customers and industries and this policy applies to the entire organisation.

It is our commitment to recognise, understand and meet the quality standards expected by our customers and to be a leader in the supply and servicing of quality welding products. We will achieve this through actively seeking advancement in technology and product performance, development of our staff in a team orientated working environment and by effective interaction with our customers.

Our commitment will be supported by the adoption of the following principle objectives:

- To continually satisfy the requirements of our customers.
- To continually improve in all aspects of our business activities and performance.
- To operate efficient service processes aimed at eliminating the causes of non-conformance whilst achieving our profit expectations and remaining competitive in the market place.
- To continuously evaluate and improve our systems and processes and maintain compliance with the AS/NZS ISO 9001:2015 Quality Management Systems Standard.
- To use the Quality Management System as a tool for achieving best practice outcomes across the organisation.
- To communicate with and involve our employees in the application of our policies and procedures and the ongoing improvement of our operations.
- To comply with relevant statutory and regulatory requirements relating to product compliance, company law, and the health and safety of our employees and the protection of the environment.

We establish goals and performance indicators and by regularly monitoring and analysing our results we will improve our business and continually confirm the effectiveness of our AS/NZS ISO 9001:2015 operating system for the benefit of our customers, our employees and the organisation.”

Signed:

Name: Alan Hamilton

Position: General Manager

Date: 26th May 2017